

# HOUSE RULES



We wish you a very pleasant stay at Industriepalast. Please at all times respect the need for good manners, courtesy, cleanliness and order. In case you don't know what's meant by this, please note the following:

- 1) Smoking is prohibited in the rooms and hallways. A violation of the rule will be fined with € 50. The use of any other form of fire whatsoever anywhere in the building is prohibited. For reasons of safety and hygiene, the preparation of hot meals or drinks in the rooms is not permitted.
- 2) The fire-prevention regulations posted in the hallways must be obeyed. Please take a moment to read the regulations; and inform yourself about the use of the fire extinguishers and the location of the escape routes. Please immediately report any sign of damage or fault related to fire-safety to the staff.
- 3) Any person who negligently causes damage from cigarette smoke or otherwise from the use of cigarettes or any form of fire; who activates or improperly operates the fire-alarm system (there are smoke detectors on the ceilings) will be fully responsible for the costs of the fire services (cost about 1800€).
- 4) Please keep the noise in the hallways or stairways to the minimum. The violation of this rule can result in the termination of your stay.
- 5) The shared dorms shall only be used for rest. If you feel like socializing and being in company, please make use of our Lobby or of any of our other public areas.
- 6) The use of music players in the house is prohibited. Radios, speakers, CD players, etc. are liable to be confiscated by staff at any time; and/or removed from the premises as a precaution until departure.
- 7) The peace at night has to be kept between 10 p.m. and 06 a.m. The courtyard is closed during that period. Please do not use the showers within that time either.
- 8) A valid identification card is obligatory. Passports, ID cards and drivers licenses are accepted.
- 9) Bringing and consuming alcohol and other drugs in the hostel is forbidden. The hostel staff can confiscate the alcohol, which is stored in the room or the guest kitchen, for the duration of the stay. A guest that is in possession of drugs can be expelled from the hostel.
- 10) It is forbidden to climb, sit or slide on banisters, window sills and railings. The abuse of any inventory of the hostel as well as jumping on the beds is explicitly strictly prohibited. The guest is fully liable for any injuries and damages caused by any kind of misuse.
- 11) The use of the two elevators with more people than officially approved (see sign posts in each elevator) is strictly prohibited. Any disruption of elevator service resulting from misuse will require up to 300 € to correct and are to be paid by the guest.
- 12) Pets are only permitted in single and double rooms and only with the express permission of the staff.
- 13) Weapons are prohibited in the hostel.
- 14) Any exploitation of our property for the economic benefit or any other party is prohibited.
- 15) Dally visitors may be received in the lobby. External guests are principally not allowed to stay overnight.
- 16) The staff will accept no liability whatsoever for loss, theft or damage of any kind to property.
- 17) Due to hygiene regulations the use of bed linen is obligatory.
- 18) In case of severe and peculiar mess in the room, a fixed fine for the cleaning effort can be imposed.
- 19) The staff observes the compliance to the house rules and reserves the right, in urgent cases, to enter any room including any guest room for the purposes of enforcing any house rules as may reasonably be required at the discretion of the staff. In case of violation of these rules, of the security or disturbance of any kind, the staff may take such measures as are deemed necessary by it to restore order. Repeated or serious offences may lead to a house ban. The common areas and corridors of the hostel are under video surveillance at all times for security reasons.

As at 12th of March 2013